Essential New York

Independent Contractor Issues

April 3, 2024





Today's Webinar Host:

Stephanie Zielinski

Marketing Director | ComplianceHR



Who We Are



- Technology Platform
- Infrastructure enterprise

- Subject matter expertise
- Knowledge management team
- Case databases

What we do:

Deliver expert guidance in a fraction of time and cost vs traditional methods

Compliance HR

Simplify the complexity of employment law



PolicySmart™

Create and maintain an up-to-date and legally compliant employee handbook



Navigator Independent Contractor

Remove risk in determining Independent Contractor status



Navigator Overtime

Determine if an employee is exempt or non-exempt



The Reference Center

A Comprehensive Solution for Employment Law and Common HR Compliance Questions



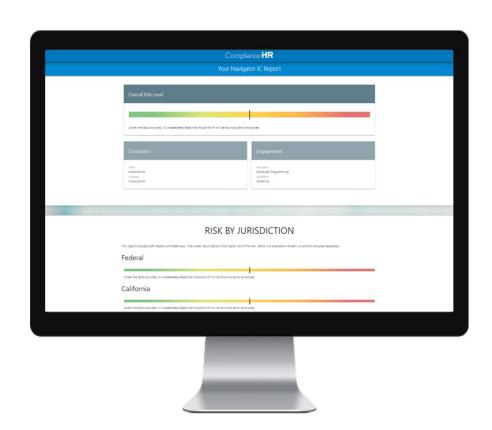
The Document Center

Efficiently generate state and federal compliant documents throughout the employee lifecycle



Navigator Independent Contractor

- Determines employee or independent contractor status
- Draws from a proprietary engine of 1,900 reported court decisions and DOL opinion letters
- Analyzes individual fact patterns under all applicable federal and state regulations
- Delivers an actionable risk assessment, a report on how to lower the risk of misclassification, a summary of applicable laws, and a transcript of questionnaire answers



Sign Up for a Demo

Three ways to sign up for a demo:

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- 3. Visit the link in the Resources panel

Benefits of a custom demonstration:

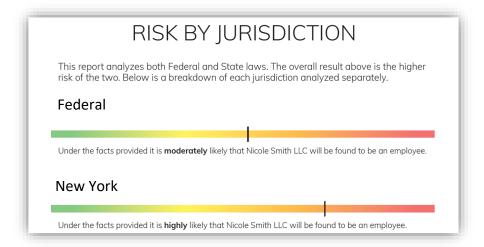
- Discuss your organization's requirements/challenges
- Review Navigator Suite Solutions
- Share compliance methodologies

ComplianceHR Demo & Free Trial:

https://compliancehr.com/webinar-demo/



Immediate Expert Guidance



LOWERING YOUR RISK

You may be able to lower your risk score by taking the following steps.

Reimbursement of Business Expenses

Generally, independent contractors are responsible for their own business expenses and are not reimbursed by the engaging company. In contrast, employees do not typically have any significant unreimbursed expenses.

Although reimbursing a contractor for travel costs rarely, by itself, determines employee status, ComplianceHR Demo may be able to reduce its risk score by minimizing the number and types of expenses for which MJ Corp is reimbursed.

Contractor Economic Dependence on the Company

An independent contractor is not economically dependent on the engaging

Compliance HR			
TRANSCRIPT			
Question	Manager Response	Contractor Response	Reconciled Response
Will Nicole Smith's work hours be set by ComplianceHR Demo?	No company will not control contractor work hours	No company will not control contractor work hours	No company will not control contractor work hours
Under the terms of engagement, how much control can ComplianceHR Demo assert over the order of work in which Nicole Smith will perform the work?	Some general guidelines on Company expectations	No control	Some general guidelines on Company expectations
To what degree is the work to be performed by Nicole Smith core to ComplianceHR Demo's business?	Somewhat		
Please indicate the level of instruction ComplianceHR Demo will give Nicole Smith:	Detailed instructions on how to perform only some of the work	Basic instructions on how to perform the work	Detailed instructions on how to perform only some of the work
Has Nicole Smith ever been an employee of ComplianceHR Demo?	No	No	No
Will ComplianceHR Demo control where Nicole Smith can perform the work under this engagement?	Yes the company will require the contractor to work at a customer location	Yes because the work cannot be performed elsewhere	Yes because the work cannot be performed elsewhere
Are ComplianceHR Demo employees performing the same or similar work that Nicole Smith is being engaged to perform?	No		
Is Nicole Smith required to personally perform the work?	Contractor can hire employees or subs	Contractor can find subs or refer work out	Contractor can hire employees or subs

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Agenda:

- Understand the legal framework of independent contractor classification and joint employer.
- Discussion of federal and New York specific laws (including the New York State Freelance Isn't Free Act (FIFA)).
- Risks of misclassification.
- "Best practices" for working within an independent contractor model.
- How to apply these guidelines



Workers are classified as either an employee or independent contractor.

Refresher: Who Is An Independent Contractor?

- Key Term is <u>"Independent"</u>
- Contract language or the freelancer's preference do not control the determination; the court will look at the actual relationship of the parties.
- The more control exerted by the principle, the more likely the worker is an employee and not an independent contractor.
- The default status is an employment relationship.

Signs of Independent Contractor Status

Independent Contractors Can:

- Work when they want
- Accept the jobs they want
- Turn down assignments
- Wear what they want
- Take the route they want
- Employ others to perform the work
- Use the equipment they want
- Contract with competitors
- Contract with customers
- Promote their own business



Signs of Independent Contractor Status

- Terms that Don't Apply to Independent Contractors
 - Employ/Employee/Employment
 - New hire
 - Apply/Application Process
 - Orientation/Training
 - Full time/Part time
 - Wages/Benefits
 - Payroll
 - Workers' Compensation
 - Supervise/Direct
 - Discipline



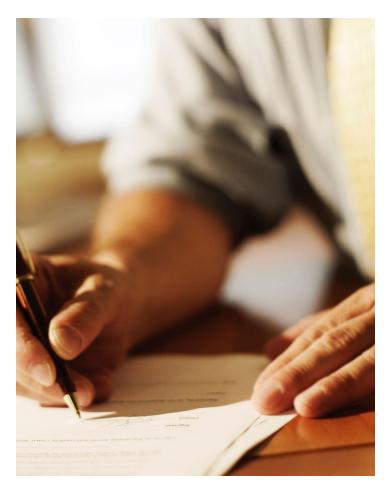
Over 100 Different Legal Tests in the US

- Federal law alone has multiple different tests for determining IC status
- Layered on top of these, states may have up to six different tests under different laws

IRS 20-Factor Test FLSA Economic Reality Test

Darden Common Law Test Over 100 State Law Tests

IC Classification Framework



- ICs are engaged on a 1099 rather than a W2.
- IC classification can be challenged via an agency claim or lawsuit.
- Burden is on you to show they are properly classified
 - If you succeed, you can keep engaging them on an IC basis.
 - If you lose, you need to stop engaging them on an IC basis and pay the fine, damages, or negotiated settlement.
- Misclassification can result in monetary costs, upending your business model, and harm to brand reputation.

IRS "20 Factors"

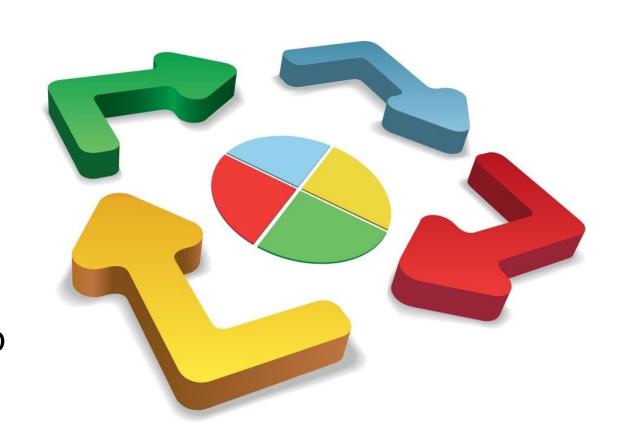
- 1. No instructions
- 2. No training
- 3. No integration
- 4. Services do not have to be rendered personally
- 5. Control over assistants
- 6. No continuing relationship
- 7. Work hours
- 8. Time to pursue other work
- 9. Job location
- No requirements on the order or sequence of work

- 11. No required reports
- 12. Payment for the result
- 13. Business expenses
- 14. Own tools
- 15. Significant investment
- 16. Possible profit or loss
- 17. Working for multiple firms
- 18. Services available to the general public
- 19. Limited right to discharge
- 20. Liability for non-completion



The FLSA Economic Realities Test

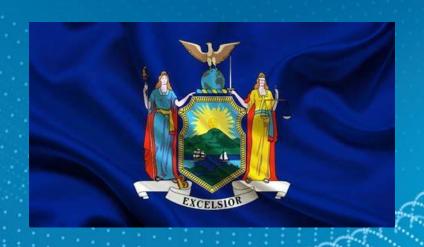
- 1. Integration
- 2. Profit & Loss
- 3. Investment
- 4. Skill and Initiative
- 5. Length of the Relationship
- 6. Control



Example IC Test – Darden Test

Darden test (1992): federal common law multi-factor test, heavily emphasizing right to control when, where, and how the work is performed. No one factor is determinative of worker's status.

- The work does not require a high level of skill or expertise.
- The employer furnishes the tools, materials, and equipment.
- The work is performed on the employer's premises.
- There is a continuing relationship between the worker and the employer.
- The employer has the right to assign additional projects to the worker.
- The employer sets the hours of work and the duration of the job.
- The worker is paid by the hour, week, or month rather than the agreed cost of performing a particular job.
- The worker does not hire and pay assistants.
- The work performed by the worker is part of the regular business of the employer.
- The employer is in business.
- The employer provides the worker with benefits such as insurance, leave, or workers' compensation.
- The worker is considered an employee of the employer for tax purposes (i.e., the employer withholds federal, state, and Social Security taxes).



- New York State's latest layer of independent contractor regulation.
- The law goes into effect on **August 28, 2024**.
 - O Who is (and is not) covered under the FIFA?
 - O When does FIFA apply?
 - O What does FIFA require?
 - O What are the risks for non-compliance?



Who is covered under the FIFA?

- "Freelance Workers." Any person hired or retained as an independent contractor to provide services valued at \$800 or more.
- Virtually all employers (including sole proprietorships, corporations, LLCs, etc.).

Who is not covered under the FIFA?

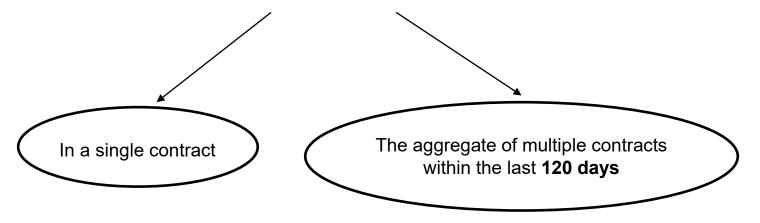
- The federal, state, and local governments.
- Attorneys.
- Licensed medical professionals.
- Sales representatives.
- Construction contractors.





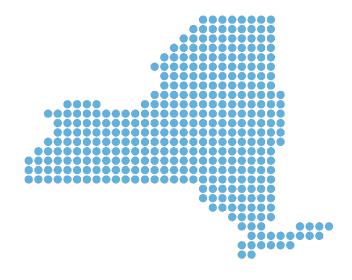
When does FIFA apply?

- 1. When a company hires a "freelance worker;" and,
 - 2. The value of the services is \$800 or more



What does FIFA require?

- Written contract.
- Timing and manner of compensating "freelance workers."
- o Recordkeeping.
- Anti-discrimination.



FIFA's Written Contract Requirement

- 1. Parties' names and mailing address;
- 2. Itemization of all services to be provided;
- 3. Value of those services;
- 4. Rate and method of compensation for the services;
- 5. Date on which payment will be issued to the "freelance worker" or the mechanism by which such date will be determined; and,
- 6. Date (i.e., deadline) by which "freelance worker" must submit a list of the services rendered under the contract.

Note: "Freelance workers" must be provided with a physical or electronic copy of the contract.

Manner of Compensating "Freelance Workers"

- "Freelance workers" must be paid either:
 - 1. On or before the <u>specified date</u> in the contract; *or*
 - 2. No later than 30 days after the <u>completion of the services</u> (assuming the contract is silent as to the timing of payment).
- Companies cannot require "freelance workers" to accept less compensation than the contracted amount as a <u>condition</u> of timely payment.

Recordkeeping and Anti-Discrimination Requirements

- Companies must maintain and keep all written contracts entered into with "freelance workers" for at least six (6) years.
- Failure to maintain the contracts creates a "presumption" that the terms the "freelance worker" may set forth are true, accurate, and the parties' agreed-upon terms.
- Companies cannot harass, discriminate, threaten, intimated, discipline or deny work opportunities to a "freelance worker" for exercising, or attempting to exercise, any rights under the FIFA.

Consequences for Non-Compliance

- O Private civil lawsuits by "freelance workers."
- O Actions by the New York Attorney General.



Consequences for Non-Compliance

- Failure to comply with the <u>written contract</u> requirements:
 - \$250 statutory damages.
- Failure to comply with the <u>manner and timing</u> of payment requirements:
 - Double damages.
 - Injunctive relief.
 - Attorney's fees and costs.
- Failure to comply with FIFA (in addition to the above):
 - Statutory damages equal to the contract amount.
 - Civil penalties by the Attorney General (ranging between \$1,000 and \$3,000).
 - Up to \$25,000 in a civil action for engaging in a "pattern or practice" of violating FIFA.

Consequences for Non-Compliance

- Failure to comply with the <u>manner and timing</u> of payment or the anti-discrimination
 requirements = 6-year statute of limitation.
- Failure to comply with the <u>written contract</u> requirements = 2-year statute of limitation.

Snapshot Summary of the FIFA

- Effective Date: August 28, 2024. It is not retroactive.
- Applies to almost all employers and independent contractors.
- Must enter into written contract for services to be provided.
- Must maintain contracts for at least 6 years.
- Failure to comply may result in statutory damages and penalties.

Mitigating Risk



Mitigating Risk

- Step 1: Get the classification right
 - Independent Contractor Business Review or Audit
 - Independent Contractor Policy and Best Practices
 - Eliminate high risk engagements
- Step 2: Stack protections to reduce risk & damages
 - Standardized Contracts
 - Indemnity
 - Insurance
 - Worker Acknowledgments w/ arbitration agreement & class action waiver



Red Flags re IC Classification

- 1. Control manner and means of completing the work
- 2. Control scheduling
- 3. They work full time exclusively for you
- 4. Duration (longer than 12 months raises a flag)
- 5. Engaged as both an IC and EE 1099 and W2 in same year
- 6. Their services are part of your core business
- 7. IC doing same work as an employee
- 8. Training and Extensive Onboarding
- 9. Equipment and Reimbursement (if you provide tools, equipment and reimbursement for business expenses, it raises a flag)
- 10. No business formalities such as LLC, taxpayer ID, insurance, business license, business card



When Interacting with ICs:

- Do not discuss "salary" or "bonuses"
- Do not "approve" time off
- Do not discuss opportunities for regular employment.
- Do not conduct performance reviews or provide written performance feedback
- Do not discipline or "fire" an IC. You can terminate an engagement/contract.
- Do not provide ICs Company perks
- Do not allow ICs to attend Company events
- Do not include ICs in meetings and discussions unrelated to their assignment
- Do not give personal references
- Do not approve reimbursement for business expenses

Common Misclassification and Joint Employment Claims

Why you should be concerned with getting the IC classification right, and otherwise mitigating risk.



Common Sources of Independent Contractor Liability



Workers' Comp & Unemployment Insurance

 Defense of "that's not my employee" may trigger audit



Wage & Hour

- FLSA overtime and minimum wage
- State Labor Codes meal and rest breaks, expenses



Other Federal

- IRS unpaid taxes
 - EEOC
 - OSHA
 - NLRA

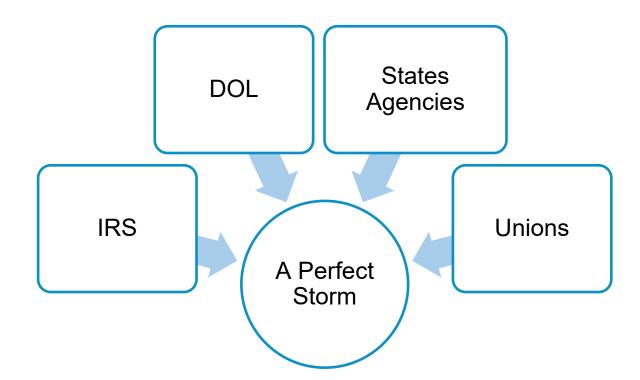


Benefits

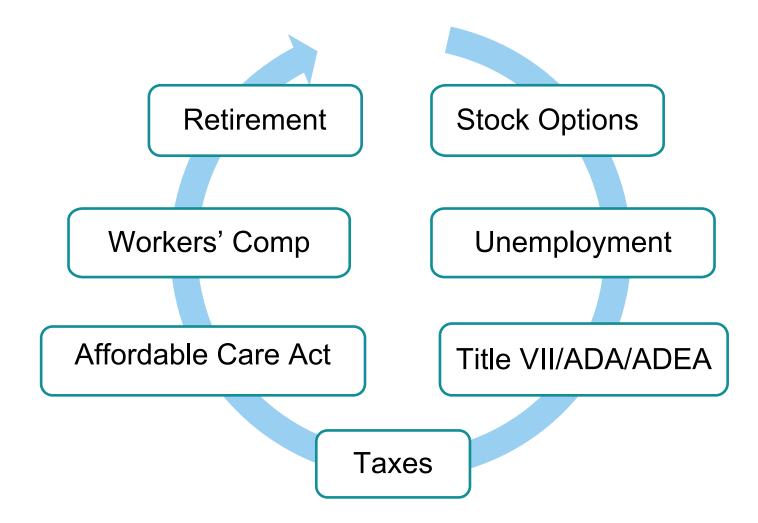
- ACA
- 401(k)
- Pension plans

Risks for Misclassifying Workers as ICs: Pressure From All Sides

 Federal agencies, state agencies, labor unions, and other advocates focused on stopping "wage theft" resulting from IC misclassification



Risks for Misclassifying Workers as ICs: Liability Goes Far Beyond Unpaid Overtime



Joint and Several Liability is Real

- Joint employers independently share liability for violations by one entity
- Either can be sued for entire liability (generally not "comparative fault")
- Employee may collect judgment from parties in various amounts until judgment is paid in full
- If any defendant cannot pay equal share, others must pay the difference



Wage Theft: Potential For Criminal Liability

- Employers who commit wage theft in New York will now face larceny charges under new "Wage Theft" law
 - Amendment to penal law
- Manhattan District Attorney's Office responsible for prosecuting
 - Partnering with the NYSDOL
- Under the law, employers would commit "wage theft" if they fail to pay workers the minimum wage rate, overtime or promised wage if greater than the minimum wage rate and overtime
- Applies to employees and ICs

\$\$\$ Joint Employment Liability **\$\$\$**

- Financial services company and two staffing agencies agreed to pay \$1 million to proposed class of clerical workers hired to help implement anti-money laundering controls who alleged the bank and agencies failed to pay them overtime wages
- DOL orders snack food company to pay production workers provided by staffing companies over \$2
 million in back wages and damages for minimum wage and overtime pay violations
- Plastics company and staffing agency pay more than \$1.4 million in back wages & liquidated damages for failing to pay overtime wages
- Hospital and staffing company agree to \$1.6 million settlement for missed meal and break periods and transportation time

Best Practices

Risky Practices

- Utilizing Employees and ICs for the same job
- Having ICs "report" to local supervisors
- Providing guidance on "how to" do the work
- Allowing long, protracted relationships.

Best Practices

- Work with freelancers that have are incorporated and serve other businesses (even competitors)
- Present projects as outcomeoriented.
- Limit duration of engagement.
- Allow for negotiation of contract terms and prices, when possible.

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Questions?

Thank you!